

All-round comfort. Health Insurance Livo Top.

CSS pays a share of the cost of the comfort services listed below before or after an inpatient stay or an outpatient procedure or treatment (as set out in the "Outpatient procedures and treatments" benefits list) under "Health Insurance Livo Top" supplementary insurance, taking into account the cost participation and maximum amounts indicated.

Cost participation and maximum amount (see Art. 2.5.2 SC)

Balance	Premium
min. 50%, max. CHF 500 per calendar year (max. CHF 500 per case)	min. 50%, max. CHF 1,000 per calendar year (max. CHF 500 per case)

The obligation to pay benefits is governed by the General Insurance Conditions (GIC) and the Supplementary Conditions (SC) of "Health Insurance Livo Top".

The list is compiled by CSS and may be amended unilaterally by CSS (see Art. 40.2 GIC).

All-round comfort services	Cost participation and maximum amount
Cost of travel to and from appointment (public transport and third parties)	Balance: 100%, max. CHF 500 per calendar year
External childcare	
External pet care	Premium: 100%, max. CHF 1,000 per calendar year
Meal service (incl. restaurant and delivery service)	
Parking charges	

Additional notes

- The all-round comfort services may be obtained directly from the provider. Receipts or proofs of payment must then be submitted by post or via myCSS using the completed "Reimbursement All-round comfort services Livo" form.
- No documents issued by family members or friends will be accepted.
- The comfort services may be obtained for up to 21 days after leaving hospital (inpatient stay) and up to 3 days following an outpatient procedure (see Art. 3.5 SC).
- To benefit from contributions towards all-round comfort services in relation to outpatient procedures, the outpatient procedure being performed must feature on the "Outpatient procedures and treatments" benefits list (css.ch/livo).

We are here for you and happy to help:

Client Service Centre 0844 277 277
css.ch/agency
css.ch/livo